

## **ANNEX C: WDA's Environmental Cleaning WSQ and Assessment Only Pathway**

### **Environmental Cleaning WSQ**

Since late 2009, WDA has been working with key industry stakeholders to develop the Environmental Cleaning WSQ framework to better serve the training needs of the industry and enhance its professionalism.

From 1 July 2010, the Environmental Cleaning WSQ is ready to offer the cleaning industry skills upgrading pathways for their workers that will help them boost performance and productivity. Workers in the cleaning industry can look forward to taking up industry recognised training to raise their skills and capabilities that will enhance their employability.

The Environmental Cleaning WSQ certifications will be the main avenue through which companies can meet the training requirements under NEA's accreditation scheme for the cleaning industry. It has replaced the Cleaning National Skills Recognition System (NSRS) with effect from 1 July 2010.

#### **Overview of Environmental Cleaning WSQ**

The framework caters to the training of cleaning crew, stewards and supervisors in two sub-sectors namely:

- Commercial and Private Residential Cleaning
- Public Cleaning

It offers 48 modules grouped under three levels of qualifications namely, Certificate, Higher Certificate and Advanced Certificate. The progression pathway provided in the framework is as follow.

As at 30 September 2012, approximately 13,300 cleaners have been trained under the EC WSQ framework and 20,000 SOAs have been conferred.



### Environmental Cleaning WSQ Courses

Course	Suitable for
WSQ Certificate in Environmental Cleaning 4 Core + 2 Elective Units	Competencies at this level aim to equip cleaning professionals with the skills to perform basic cleaning activities as a cleaning crew.
WSQ Higher Certificate in Environmental Cleaning 4 Core + 3 Elective Units	Competencies at this level of qualification aim to equip cleaning professionals looking to advance their skills with in-depth training in specialised cleaning, and soft skills required as a cleaning steward to lead small teams of cleaning crew.
WSQ Advanced Certificate in Environmental Cleaning 6 Core + 2 Elective Units	Competencies at this level of qualification aim to equip cleaning professionals earmarked for leadership positions such as cleaning supervisors to manage multiple teams.

### Environmental Cleaning WSQ Approved Training Organisations (ATOs)

Environmental Cleaning WSQ courses have been rolled out progressively since June 2010. Interested participants can check with the following approved training organisations for more information on course fees, schedule and funding support:

- NTUC LearningHub Pte Ltd
- Centre for Competency-Based Learning and Development Pte Ltd
- U-Training Centre Pte Ltd
- ST Electronics (e- services) Pte Ltd - Centre for SHEQ
- Training Masters Workforce Institute Pte Ltd

Training Provider	Contact details
NTUC LearningHub Pte Ltd	141 Redhill Road Block C, #01-05, Singapore 158828 Tel: (65) 6471 2223, Fax: (65) 6471 2707 Email: <a href="mailto:malcolm.seah@ntuclearninghub.com">malcolm.seah@ntuclearninghub.com</a> Website: <a href="http://www.ntuclearninghub.com">www.ntuclearninghub.com</a>
Centre for Competency-Based Learning and Development Pte Ltd	6 Harper Road, #06-01, Leong Huat Building, Singapore 369674 Tel: (65) 6285 3369, Fax: (65) 6285 9515 Email: <a href="mailto:envclg@cbl-d-center.com">envclg@cbl-d-center.com</a> Website: <a href="http://www.cbl-d-center.com">www.cbl-d-center.com</a>
U-Training Centre Pte Ltd	33 Ubi Ave 3 #04-15, Singapore 408868 Tel: (65) 6684 8135, Fax: (65) 6481 7042 Email: <a href="mailto:utc@u-training.com.sg">utc@u-training.com.sg</a> Website: <a href="http://www.u-training.com.sg">www.u-training.com.sg</a>
ST Electronics (e-Services) Pte Ltd – Centre for SHEQ	11 Tampines Concourse, #01-01, Singapore 528729 Tel: (65) 6808 2665/ 6808 2606, Fax (65) 6808 2622 Email: <a href="mailto:registration@sheq.asia">registration@sheq.asia</a> Website: <a href="http://www.sheq.asia">www.sheq.asia</a>
Training Masters Workforce Institute Pte Ltd	10 Arumugan Road, #07-02, Singapore 409957 Tel: (65) 6392 2966, Fax: (65) 6392 1728 Email: <a href="mailto:christinekwok@trainingmasters.com.sg">christinekwok@trainingmasters.com.sg</a> Website: <a href="http://www.trainingmasters.com.sg">www.trainingmasters.com.sg</a>

### **Assessment Only Pathway as Qualifying Criteria**

To help employers meet the challenge of having to release workers for training, WDA has introduced the Assessment Only Pathway (AOP) qualifying criteria, aimed at allowing cleaners to obtain their Environmental Cleaning (EC) Singapore Workforce Skills Qualifications (WSQ) certification without having to attend classroom training, but just assessment. These cleaners would either have some training in cleaning or have a number of years of relevant working experience.

Cleaners who are interested in the AOP would be screened before they are allowed to enrol on the AOP. Those who are eligible for AOP would be able to attempt the assessment directly. Participants taking AOP will be eligible for up to 90% funding for the assessment fee.

Qualified cleaners will receive an EC WSQ Certificate (Certificate, Higher Certificate and Advanced Certificate) upon completion of fulfilling the entire programme, or a SOA for each completed module.

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### **More Training Platforms Available**

To help accommodate the growing demand for training, 3 more new training providers namely ST (e-learning) Electronics, U-Training Centre and Training Masters Workforce Institute Pte Ltd have also been appointed to run the EC WSQ programmes on top of the existing two training providers, NTUC LearningHub and Center for Competency Based Learning and Development.

For more information on the programmes please visit

<http://www.wda.gov.sg/content/wdawebiste/L207-AboutWSQ/L301-WSQIndustryFramework-EnvironmentalCleaning.html>