

Check Work Pass and Application Status

Check the status of a work pass application or the validity of an existing work pass. Work Permit holders can also check their salary information. No login is required.

FAQs for new work pass enquiry portal - “Check Work Pass and Application Status”

From 7th April 2022, you can use the new non-login enquiry portal to check the pass status of new work pass applications and existing work passes. With this new portal, the existing enquiry functions on Work Permit Online (WPOL), Employment Pass Online (EPOL) and Check Work Pass (CWP) will be gradually phased out.

Enquire Application / Pass Status	
Q1	How do I check the status of my work pass application?
A1	You may check the status of your work pass application by following the steps below: <ol style="list-style-type: none"> 1. Go to Check Work Pass and Application Status. 2. Enter your date of birth followed by your FIN or passport number (travel document number). 3. You will be able to view the status of your work pass applications made within the last 6 months.
Q2	How do I check if my work pass is still valid?
A2	You can do either of the following: <ul style="list-style-type: none"> • Use the SGWorkPass app to scan the QR code on your work pass card. • Go to Check Work Pass and Application Status. Enter your date of birth followed by your FIN or passport number (travel document number).
Q3	I am currently holding a work pass and have applied for employment with another employer. Can I use the portal to enquire about the status of both my current work pass and the new work pass application?
A3	Yes, you can use the portal to enquire about the status of both your current work pass as well as the new work pass application.
Q4	I am a new work pass applicant and do not have an in-principle approval (IPA) or FIN. How do I check the status of my application?
A4	You can do so by carrying out the following steps: <ol style="list-style-type: none"> 1. Go to Check Work Pass and Application Status. 2. Enter your date of birth and passport number (travel document number). <p>Alternatively, you can ask your employer or employment agent for your IPA letter that will contain your FIN.</p>
Q5	Can I view the application status or pass validity for a Dependant’s Pass / Long-Term Visit Pass / Training Employment Pass / Letter of Consent / EntrePass / Work Permit?

A5	Yes, you will be able to check the application status and pass validity for all work passes and long-term passes issued by MOM.
Q6	When I try to retrieve information using my passport number, I received an error “Multiple results are found. Use FIN instead. If you do not have a FIN, find out from your employer or agent.” What does it mean?
A6	It means that the passport number you have provided is linked to more than 1 FIN. You need to provide a unique FIN to retrieve the correct record. Ask your employer or employment agent for your FIN, which can be found on your IPA letter.
Q7	Why am I unable to view some of my previous applications or work passes?
A7	The portal will not show the status of an application or a work pass that was cancelled or expired more than 6 months ago.
Q8	How can I check my salary information?
A8	This information is only available to Work Permit holders. To see your salary information, enter the Date of Application (DOA) which can be found on your IPA. If you are an existing Work Permit holder, check your current salary using the SGWorkPass App .
Q9	What should I do if the information on the portal and IPA is different?
A9	You can contact your employer or employment agent before coming to Singapore if the employment details (i.e. salary details and occupation) are different from what you were offered. You may reject the employment offer if you do not agree with the information found on the portal.
Q10	What if there is an error in the employment details (e.g. occupation, salary, name of employer)?
A10	Ask your employer or employment agent to update the information via our systems. Alternatively, you may contact MOM . If you are a new applicant, please make sure the information is correct before leaving your home country.
Q11	Is the enquiry portal available in other languages?
A11	Yes, the portal is available in 5 languages (English, Bengali, Chinese, Malay and Tamil).
Q12	I am a landlord, property agent representing the landlord or a commercial service provider servicing work pass holders. Can I use the enquiry portal to check the status of their work passes?
A12	Yes.

	If you need more employment information, scan the QR code on the pass holder's card using the SGWorkPass App .
Q13	Can I save and print the results obtained from the enquiry portal?
A13	Yes, you can save the results as a PDF document and print it from your device. The date and time of enquiry will be stamped on it.
Q14	What is the purpose of the CAPTCHA check box?
A14	CAPTCHA is a security measure to prevent unauthorised access to the pass holders' information and harvesting of data.
Q15	Why am I asked to give feedback at various points when using the enquiry portal?
A15	It provides us with data to continuously improve our digital services for our citizens and business users.